**Resources:**

Read the following CBC article and watch the videos:

·        <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>

·        <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>

·        <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1.       Who is Pepper?

Pepper is an artificial intelligence robot.

a.   Who does Pepper work for?

HSBC bank

b.   What can Pepper do?

Pepper can book appointments, answer customer questions and e.t.c

2.       How is Pepper expected to help HSBC?

a.   List some general expectations.

Pepper is supposed to help, guide and answer questions for customers.

b.   Provide a specific example.

Pepper helps people with their mortgages.

3.       How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a

definition of AI.)

 Pepper is an Artificial Intelligence Robot because it simulates human intelligence and human actions.

4.       Why are some people concerned that AIs like Pepper will take away jobs from humans?

a.   List some general concerns.

AIs tend to do the work more efficiently than human beings. Als don’t need a salary, bonuses or vacations.

b.   Provide a specific example of a human job at HSBC that could be replaced by Pepper.

* Bankers
* Receptionists

5.       Why do some people say that AIs like Pepper will create better jobs for humans?

a.   Provide an example where Pepper may actually create more human jobs at HSBC.

AIs need maintenance and need to be updated and built. Which will all create new jobs for humans.

b.   Provide an example where Pepper may make jobs at HSBC more rewarding for humans.

 Fewer jobs mean fewer people working but more salary for the people working.

6.       Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

I think that AI’s are taking people’s jobs because an AI is more efficient and faster than human beings. In a video, a machine separates red apples and green apples very efficiently.  If humans were doing the same job it would take a lot longer and cost more.